### MANJASIM: Steps for Free Data Subscription Redemption

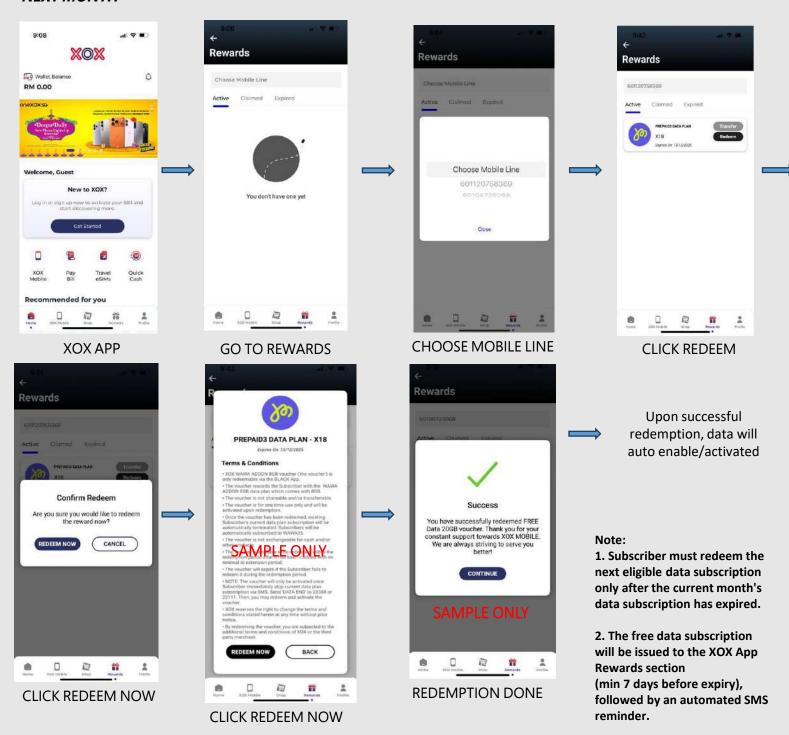
To ensure a successful and timely redemption for your next free data entitlement, please refer to the following screenshots illustrating the process flow in the XOX App.

#### FIRST MONTH

Upon successful purchase of the ManjaSIM and completion of eKYC, the line and data services will be activated. The start date for your data subscription eligibility begins immediately from this activation.

Customers receive an automated SMS reminder 24 hours before their mobile data is scheduled to renew or expire.

### **NEXT MONTH**



# **SMS Content**

## 1. Mobile Data Expiry

Your mobile data plan will renew on DDMMYY. Please ensure your account is active and has sufficient credit. To disable auto-renewal, send <DATA AR OFF> to 23388.

# 2. Post-Crediting of Free Data Subscription

Good news! Your next month's free data is ready to claim. Please redeem ONLY after your current data expires to ensure a smooth transition. Check your expiry date in the XOX App.

**SAMPLE**