

# NOTICE

New update!

## PENUTUPAN KAUNTER CAUSEWAY LINK & MIGRASI KE SISTEM TIKET BERSEPADU DI TERMINAL BERSEPADU SELATAN (TBS), KL

Harap maklum Suruhanjaya Pengangkutan Awam Darat (Malaysia) telah mengarahkan kesemua kaunter tiket persendirian untuk menghentikan operasi bermula 1hb Januari 2016. Ini adalah untuk memberi ruang kepada pengurusan TBS untuk membina lebih banyak kaunter bersepadu sedia ada.

Oleh itu, sistem kami akan diintegrasikan dengan sistem bersepadu sedia ada bermula dari 1hb Januari 2016.

**Disebabkan oleh integrasi tersebut, beberapa perkhidmatan berikut tidak lagi akan terdapat di TBS:-**

- i. Penukaran tiket
- ii. Tempahan tiket
- iii. Kad kesetiaan
- iv. Diskaun perjalanan dua hala

Walau bagaimanapun, pelanggan yang membeli dalam talian masih boleh menukar 'e-ticket' untuk tiket bas sebenar di kaunter TBS. Pelanggan yang ingin mendapatkan cop kad kesetiaan, boleh berbuat demikian di kaunter Larkin, JB kami.

Maaf atas kesulitan dan kami amat berharap anda akan terus menyokong kami dengan memilih perkhidmatan bas kami untuk perjalanan dari TBS, Kuala Lumpur.

## CLOSURE OF CAUSEWAY LINK COUNTER & MIGRATION TO CENTRALIZED TICKETING SYSTEM AT TERMINAL BERSEPADU SELATAN (TBS), KL

*Please be informed that Land Public Transport Commission (Malaysia) has ordered all private ticketing counters to cease operation effective on 1<sup>st</sup> January 2016. This is to give way to TBS management to build more centralized counters at the existing area.*

*As such, our system will be migrated and integrated with the existing centralized system starting from 1<sup>st</sup> January 2016.*

**Due to the integration, kindly take note that the services below will not be available at TBS :-**

- i. Change ticket
- ii. Advance booking
- iii. Loyalty card
- iv. Two ways ticket discount

*However, customers can still exchange e-ticket from their online booking at TBS counter. Customers who wish to claim their loyalty chop, can get them from our Larkin, JB counter.*

*Sorry for the inconvenience caused and we sincerely hope you can continue to support us by choosing our bus service to travel from TBS, Kuala Lumpur.*

The Management  
Causeway Link



If you have any enquiries regarding our services, please contact us at [feedback@support.causewaylink.com.my](mailto:feedback@support.causewaylink.com.my) | [www.causewaylink.com.my](http://www.causewaylink.com.my) | +607-360 2244